



Limited Warranty: NRG Series Battery Charger

What this warranty covers:

This warranty applies to NRG Series battery chargers (Product) manufactured by Stored Energy Systems, a Colorado Limited Liability Company (SENS) against defects in material and workmanship to the original purchaser (Customer.)

Warranty period

Three years (thirty six months) from date of shipment, except magnetic parts and power semiconductors, which are covered for 10 years (120 months)

SENS Responsibilities

If a defect in material or workmanship arises during the warranty period SENS will:

- Replace, or at SENS' discretion, repair the defective parts. Replacement may be with new or refurbished parts of the same or similar design. The repair or replacement will be warranted for the remainder of the original warranty period. If the Product cannot be repaired or replaced, SENS will refund its purchase price.
- SENS will pay return shipment back to the user.

Customer Responsibilities

The Customer is responsible for:

- Installing and operating the Product in accordance with user manuals supplied by SENS with the Product, on its website (sens-usa.com), or made available by SENS manufacturer's representatives
- Contacting SENS to obtain warranty service instructions and complying with SENS' troubleshooting instructions including compliance with SENS Return Material Authorization (RMA) procedure
- Paying shipment costs to transport the Product to SENS for evaluation and/or repair
- Accepting SENS' sole judgment whether the Product suffered a defect of material or workmanship
- Paying reasonable SENS labor charges to evaluate Product if SENS determines it has not failed

What this warranty does not cover:

This warranty does not cover damages, defects or failures of the Product resulting from shipping damage, accidents, field alterations, negligence, installation errors, unauthorized adjustment or repair, unauthorized third-party service, failure to follow instructions, misuse, fire, flood, acts of persons not in our control, and acts of God. Warranty coverage is also void if factory applied serial number or date code data has been removed or altered.

Limitation:

This warranty is limited to defects in material or workmanship of the product. It does not cover loss of time, inconvenience, property damage or any consequential damages. Repair, replacement or refund of the purchase price of the Product is your exclusive remedy.

Extended Warranty: NRG Series Battery Charger

Extended Warranty Period

At any time during the standard Limited Warranty period, customer may purchase extended warranty to lengthen the warranty period on the entire product to 5 or 10 years from date of original shipment. All other terms of SENS Limited Warranty (see above) apply.

Premium Warranty: NRG Series Battery Charger

Premium Warranty Coverage

At the time of original Product purchase, Customer may purchase premium warranty coverage for the standard warranty period or for extended periods of 5 or 10 years from date of original shipment. With premium warranty coverage, SENS will, if requested by Customer, pay reasonable and customary labor and mileage charges for the user to replace or repair the charger, limited to 100% of the Company's original net Product invoice amount, in the form of a credit toward future purchases of Product from the Company. All other terms of SENS Limited Warranty (see above) apply.